

CCTV End User Privacy Statement

At Trilect, we are committed to upholding your privacy rights under the New Zealand Privacy Act. This privacy statement is designed to inform you about how we collect, use, and protect your data when we have remote access to your Closed-Circuit Television (CCTV) system. Please read this statement carefully to understand your rights and how we handle your information.

1. Information We Collect:

- When you grant us remote access to your CCTV system, we may collect the following types of information:
- Video Footage: We may remotely access and view the live and recorded video footage captured by your CCTV cameras for security and system maintenance purposes.
- Device Information: We may collect information about your CCTV system's hardware and software, including device IDs, system configuration, and network settings.

2. How We Use Your Information:

We use the information collected during remote access for the following purposes:

- System Maintenance: To diagnose and troubleshoot any technical issues with your CCTV system.
- Security: To monitor your CCTV system's health, ensure its proper functioning, and identify and address any potential security threats.

3. Data Security:

- We employ industry-standard security measures to protect your data from unauthorized access, disclosure, alteration, or destruction. We use secure channels and encryption protocols when accessing your CCTV system remotely.

4. Data Retention:

- We retain your CCTV data only for as long as necessary to fulfill the purposes for which it was collected. After the retention period, we securely delete or anonymize your data.

5. Third-Party Access:

- We do not share your CCTV data with any third parties without your explicit consent, except where required by law.

6. Your Rights:

- You have the right to:
- Access your CCTV data and request information about how it is being used.
- Correct inaccuracies in your data.
- Withdraw consent for remote access at any time.
- Delete your data if it is no longer needed for the purposes it was collected.

7. Contact Information:

- If you have any questions or concerns about your privacy or this privacy statement, please contact us at security@trilect.co.nz

8. Changes to this Privacy Statement:

- We may update this privacy statement from time to time to reflect changes in our practices or for other operational, legal, or regulatory reasons. The most current version will always be available on our website.
- By granting us remote access to your CCTV system, you acknowledge that you have read and understood this privacy statement and agree to the collection and use of your information as described herein.

